Job Description

Job Title Support Centre Cleaner

Salary £13.50 per hour

Hours 16.5 hours per week: Monday, Wednesday & Friday 06.30am to 09.00am
Tuesday and Thursday 06.30 am to 11am or 08.00am to 12.30 hrs
Flexibility will be required.

Location The Joshua Tree Support Centre, Dalefords Lane, Sandiway, Cheshire CW8 2GW

Reports to Head of Operations

About The Joshua Tree

The Joshua Tree provides essential emotional health and wellbeing support to children and families affected by childhood cancer across Cheshire, the North West of England and Wales, with referrals also received from other parts of the UK.

In 2026, the charity proudly celebrates its 20th anniversary, marking two decades of compassion, commitment and making a meaningful difference to the lives of families facing the challenges of childhood cancer.

The Role

Maintaining a clean, safe and welcoming environment at The Joshua Tree is extremely important to us and the families who use our centre. Due to the size of our building and the many high touch areas throughout, we are looking to recruit an additional experienced cleaner who is reliable, conscientious and has a genuine passion for maintaining high standards of cleanliness.

The successful candidate will have excellent attention to detail, take pride in their work and have the ability to recognise areas that may need attention, even when they are not immediately obvious. A proactive approach and a positive, flexible 'can-do' attitude are essential.

By joining The Joshua Tree, you will become a valued and fully included member of our team. You will play an important role in helping us provide a clean, comfortable and welcoming environment for children and families, knowing that your contribution supports our wider charitable objectives and makes a real difference to the people we serve.

The normal working hours are outlined above. However, some flexibility may occasionally be required, particularly when events take place at weekends. Any changes to working days or hours will always be discussed and agreed with you in advance.

Please note, as you may be the first person on site you will be expected to open the centre. Lone Working arrangements will apply on some days.

Key Objectives of the Role

- Working collaboratively with our existing cleaner to ensure all scheduled cleaning duties are completed to a consistently high standard, adhering to our Infection Control Policy and helping to maintain a clean, hygienic and safe environment for all families, staff and visitors.
- To ensure that any tools or light equipment and machinery supplied for use are kept in good condition and stored securely in the designated areas;
- To keep storage areas clean and tidy and make sure all materials and equipment are stored in a safe manner;
- To ensure the correct use of materials and equipment in accordance with the manufacturer's instructions and recommendations;
- To use, where appropriate, powered equipment in undertaking cleaning duties;
- To notify the Head of Operations of any mechanical failure of equipment or equipment unsafe for use;
- To carry out all work in line with Health and Safety regulations and risk assessments;
- To inform the Business Admin Support Colleague of additional supplies or cleaning materials /equipment required;
- To report any hazards to the Head of Operations to ensure a safe environment for all visitors & staff;
- To undertake all cleaning duties including washing, sweeping vacuuming of floors and furniture (where required), emptying of bins, dusting and polishing.
- Cleaning toilets, showers, fixtures and fittings, all handles and inner glass, doors, partitions and mirrors.
- To undertake any other reasonable cleaning or associated task as requested by the Head of Operations or Head of Family Support;
- Adhering to all The Joshua Tree policies and procedures;
- Other duties as may be required to fulfil the objectives of the role

This job description should be seen as enabling rather than restrictive and will be subject to regular review.

We are committed to safeguarding and promoting the welfare of children and young people. and expects all staff and volunteers to share this commitment. The successful candidate will be subject to an Enhanced DBS check. This post is exempt from the Rehabilitation of Offenders Act 1974.

If you would like to have an informal discussion about this role please call our office on 01606 331858 and ask to speak to David Perrin, Head of Operations. Alternatively email your CV and completed applicant form to: recruitment@thejoshuatree.org.uk Closing date for applications is Friday 11th December 2026